waggle

Satellite Link

QUICK *Guide* START

V2.0

Waggle Satellite Link

In the Box



Satellite Link



Mounting Bracket



AC Adapter



USB Cable

Note: Use only the supplied cable and adapter to charge your Satellite Link. Using third-party chargers may damage the device.

Purpose of Satellite Link

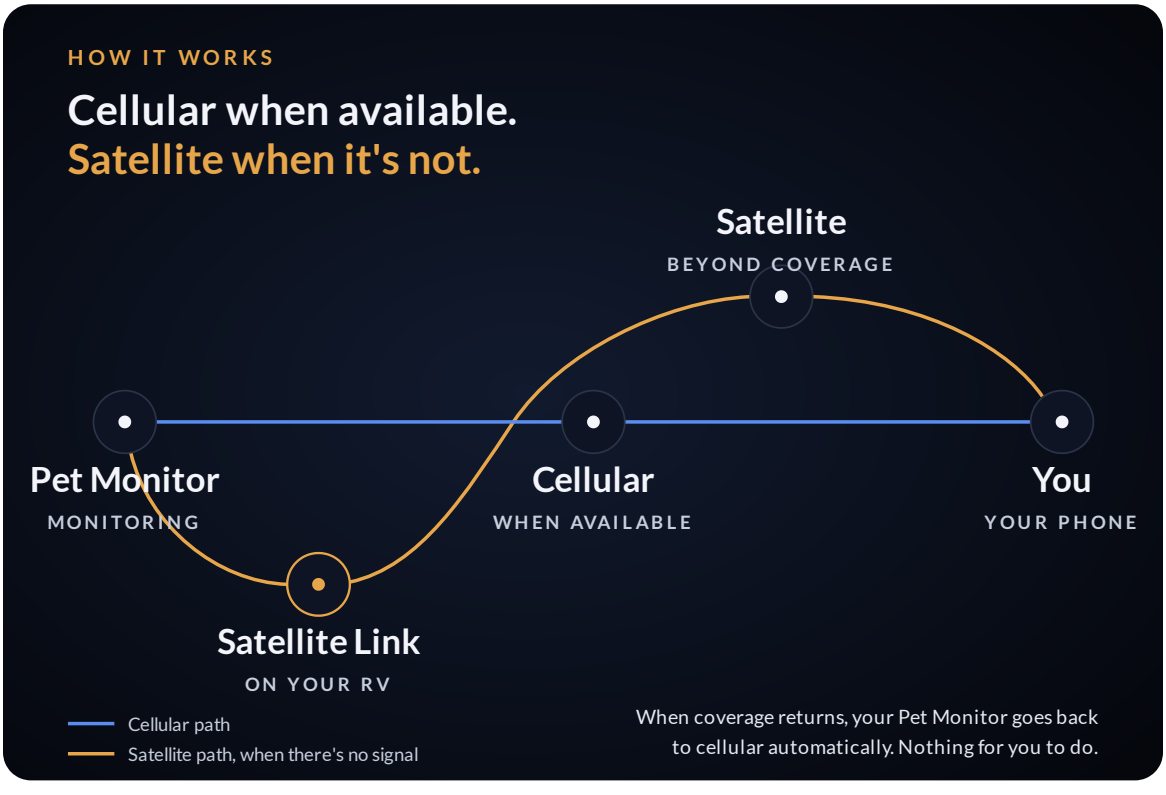
Your Pet Monitor already switches between Verizon, AT&T and T-Mobile to keep watch over your pet. But some campsites have no signal from any carrier. That's the gap the Satellite Link bridges. It mounts outside your RV, pairs with your Pet Monitor, and sends your critical alerts by satellite when cell service is not available.

2 Months
Battery life

5 PER DAY | **150** PER MONTH
Satellite alerts

Automatic
Takes over on its own

How it works



Alerts sent by satellite: 🌡️ **Temperature alerts** ⚡ **Power-loss alerts**

How to Install

Five steps to satellite backup

Set it up once and it takes over on its own. Follow these steps in order.

1 Register Pet Monitor → **2** Activate Plan → **3** Register Satellite Link → **4** Pair both devices → **5** Install

⚠️ **Set up where you have 4G, before you head off-grid.** Registration and pairing both need a cellular connection.

Before you begin: charge the Satellite Link. Connect the supplied USB cable and plug the adapter into power. The **red LED** shows it's charging; the **green LED** means it's fully charged and ready.

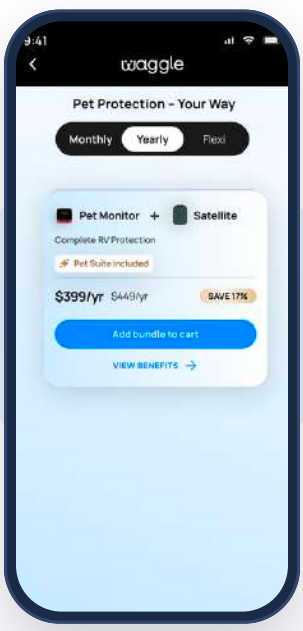
Download App & Sign Up

1. Open the **Waggle Pet App** on your mobile phone and tap **"Sign up"**.
   Don't have the app yet? Scan the QR code to download it.

Step 1: Register your Pet Monitor

In the Waggle App, add a new device and **scan the QR code on your Pet Monitor**.





Step 2: Activate your plan

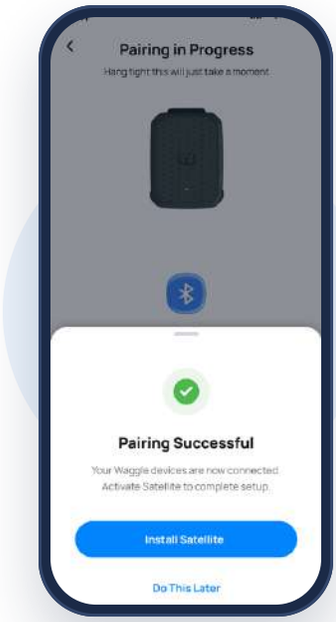
Select **Yearly** and tap **"Add bundle to cart"** on the Pet Monitor + Satellite Link bundle. One plan covers both devices.

Step 3: Register your Satellite Link

Tap **"Add Satellite Link"** on your Pet Monitor screen and **scan the QR code** on the back of the Satellite Link.



How to Install: Pair & Mount



Step 4: Pair your Pet Monitor and Satellite Link

Power on the Satellite Link within 12 metres of your Pet Monitor, then **reset your Pet Monitor** when prompted and wait for **"Pairing Successful"** in the app.

Step 5: Install

Mount the Satellite Link outside with a clear view of the sky, within 12 metres of your Pet Monitor, then tap **"Install Satellite Link"** in the app to confirm.



Choose a mount



Included

Mounting Bracket

Comes in the box, ready to mount the Satellite Link on your RV.

Available separately

Tripod Mount

Stand Satellite Link on a tripod next to your RV. Great for temporary use or open ground positions.

Available separately

Clamp Mount

Clamp it to a ladder, rail, or pole. Elevated position = excellent sky view, no roof work needed.

Available separately

Suction Mount

Sticks to smooth glass or flat surfaces. Good for windows and non-porous surfaces.

LED Indicators & Settings

LED indicators

Blue — Blinking	Bluetooth pairing in progress with Pet Monitor
Blue — Solid (5 secs)	Pairing successful — Bluetooth connection established
Red — Solid	Device is charging
Green — Solid	Battery is fully charged



LED indicators location

App Settings

Tap the Settings icon in the Waggle app to manage your Satellite Link:

- **Alerts Remaining** — See how many of your 150 monthly alerts are left
- **Temperature Unit** — Switch between °C and °F
- **Power Mode** — Normal or power-saving
- **How to Install Satellite Link** — Re-read this guide anytime, in-app
- **My Plan** — View your current subscription

Troubleshooting & FAQs

Something not working?

Issue	What to try
Blue LED not blinking during pairing	Check Satellite Link is powered on, then reset your Pet Monitor and try again.
Pairing failed after 3 attempts	Bring both devices within 12 metres of each other. Tap "Contact Support" if it still doesn't work.
Not receiving satellite alerts	Make sure Satellite Link has a clear view of the sky and both devices are within 12 metres of each other.
Red LED not showing when charging	Check both ends of the cable. Only use the supplied cable and adapter.
Satellite Link keeps losing connection to Pet Monitor	Move your Pet Monitor away from other electronic devices. They can interfere with its Bluetooth connection to the Satellite Link.
Reached 150 satellite alerts per month	Satellite alerts resume at your next billing period. Cellular alerts are unaffected.

FAQs

About the Satellite Link

Why would I need the Satellite Link?
Your Pet Monitor relies on cellular to send alerts. When you're camping or storing your RV somewhere with little or no cell service, those alerts may not reach you. The Satellite Link adds a satellite backup, helping your critical alerts get through when cellular isn't available.

Does it replace my Pet Monitor?
No. It works together with your Pet Monitor. Think of it as an extra communication lifeline for your Pet Monitor when cell service isn't available.

Does it guarantee I will always receive an alert?
It's designed to provide a satellite backup when cellular is unavailable. Alert delivery can still be affected by satellite availability, device connectivity, battery status and the alert limits.

Alerts

What alerts will I receive through the Satellite Link?
Two critical alerts from your Pet Monitor: temperature spike and power-loss alerts.

Do I need to switch it on when I lose cell service?
No. It takes over automatically when cellular is unavailable. When cell service returns, your Pet Monitor goes back to its normal cellular connection.

How quickly will I receive a satellite alert?
Satellite alerts aren't instant: the Satellite Link sends critical alert data once in 30 minutes, so each critical alert can take up to 30 minutes to reach you.

Where do I need signal to receive alerts?
The Satellite Link covers the no-signal campsite. Your phone still needs service to receive the push, text or email, so alerts reach you wherever your phone has service.

Mounting bracket

How do I attach the Satellite Link to the mounting bracket?
Line up the two slots on the back of the Satellite Link with the bracket, then slide it down until it sits in the bracket's bottom lip and the clip at the top holds it in place.

How do I remove the Satellite Link from the bracket?
Press the clip at the top of the bracket, then slide the Satellite Link straight up and off.

Connectivity & setup

Do I need to point an antenna at a satellite?
No. There's no antenna to align. Just place the Satellite Link where it has as much open, unobstructed sky as possible, away from tall buildings, dense trees and other large obstructions.

Do I have to pair again every time I restart my Pet Monitor?
No. Once paired, the two devices reconnect automatically after a Pet Monitor reset.

Go farther. Your alerts will follow.

Questions? Something not working? Our team is happy to help.

support@mywaggle.com
855-983-5566
mywaggle.com